

(226) 220 - 6272



University of Toronto, Master of Information

2019 - 2021

Concentration: Information Systems & Design, and Human-Centered Data Science

University of Waterloo, Bachelor of Global Business and Digital Arts

2015 - 2019

Achievements: Christie Digital Design Award, Global Experience Certificate, Dean's Honour List: Excellent Standing

# **Industry Experience**

## Software Engineer in Test | RideCo

December 2022 - Present

- Developed and executed automated test scripts using industry-standard tools and frameworks to ensure the quality and reliability of microtransit solutions for city transportation systems
- Collaborated with developers to identify and prioritize testing requirements for new features and enhancements, ensuring that user stories and acceptance criteria were clear and testable
- Conducted exploratory testing to identify issues and edge cases that may have been missed in the development process, reporting bugs and working with developers to ensure timely resolution

#### Test Developer, Front End Technologies | Kinaxis

August 2020 - December 2022

- Automated tests with JavaScript/testcafe to ensure the web client supply chain management tool behaves as expected, resulting in reduced time spent on manual testing and ultimately enhancing the user experience
- Developed performance tests for features in the web client and analyzed results to see whether actions have degraded or improved compared to the baseline
- Mentored a co-op student to help them learn the testing process at Kinaxis. Helped them become independent thinkers and skilled testers. The co-op student was hired on full time because of their excellent performance

### Development and Test Specialist | Client Outlook Inc.

May 2019 - August 2020

- Automated tests in Java/Selenium which upheld digital medical imaging protocols, performed regression tests by checking test variations and documented defects quickly, coded tests for Nuance Artificial Intelligence Marketplace radiology tech
- Conducted exploratory testing and executed a usability study including persona creation and UX Best Practices specific to the company's software that were combined with existing usability practices and compliance statements

## Teaching and Research

#### Content Creator Work Study | University of Toronto

September 2019 - February 2020

Used Netlytic to summarize large volumes of text. Identified trends in Netlytic findings & created social media strategy
Teaching Assistant | University of Waterloo
Fall 2017, Fall 2018, and Winter 2019

 Tutored students in HTML/CSS/JavaScript and Adobe skills through tutorials and one-on-one tutoring resulting in deeper understanding of subject matter for GBDA 101, GBDA 301, and GBDA 302

## Volunteering

### Creative and Marketing Director | UW Coffee 'N Code

Summer 2019

 Volunteered in a student run group focused on teaching students how to code. Analyzed social media engagement, created strategies leading to audience growth, and designed visuals and weekly initiatives with Adobe Illustrator

### Website Developer and SEO Strategist | Carezone Counselling

Spring 2019

• Designed & developed professional website and optimized the SEO, performance, and accessibility, increasing the website's traction and providing a seamless and unified experience for users

#### StarterHacks Mentor | University of Waterloo Hackathon

January 2018

• Guided participants through the design thinking process and helped them develop successful projects

### Tools/Programming Languages

- · Advanced: JavaScript, jQuery, Python, TestCafe, Java, Selenium, Confluence, Adobe Creative Suite, i\* and goal modelling
- Intermediate: HTML/CSS/JavaScript, MySQL, Balsamiq, inVision, projection mapping, Business Process Model and Notation, Data Flow Diagrams, Entity-Relationship Diagrams, Jira, JSON, RStudio